



The Australian Shiatsu College (ASC) is dedicated to the enhancement of the human condition through the mindful development and application of shiatsu and oriental therapies.

Theory and practice come to life through the lived experiences at the Shiatsu College. There is an abundance of opportunities for students to come together to explore their personal journey of understanding of their own wellbeing so as to appreciate the needs of clients into the future.

The college has fostered strong and meaningful relationships with a diverse cross section of the public and community groups to ensure students enjoy a rich and meaningful practicum, where individuals emerging competency in shiatsu and oriental therapies skills come to life with interpersonal connections and an appreciation of the lived human condition.

As lifelong learners, together we forge long lasting and deep friendships and professional connections. We are a strong community of students and teachers who together are committed to the ongoing learning and teaching of shiatsu and oriental therapies

As part of this commitment, we welcome feedback to assist us to continuously improve the quality of our learner resources, teacher support and professional development, and our administrative services. Your feedback may take the form of a complaint, compliment or suggestion.

---

**Your Details:**

- Are you a:
- |  |   |
|--|---|
| <input type="checkbox"/> Current student             | <input type="checkbox"/> Past Student         |
| <input type="checkbox"/> Staff member                | <input type="checkbox"/> Clinic participant   |
| <input type="checkbox"/> Service provider            | <input type="checkbox"/> Member of the public |
| <input type="checkbox"/> Other: Please specify _____ |   |

Would you like us to contact you in response to your complaint or feedback?  Yes  No

Title: \_\_\_\_\_ First name: \_\_\_\_\_ Last name: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

**Type of Feedback**

- I would like to make a:
- |                                    |                                     |                                     |
|------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Compliment | <input type="checkbox"/> Suggestion |
|------------------------------------|-------------------------------------|-------------------------------------|



**Feedback Details**

Indicate the main topic of your complaint or feedback (if your feedback spans multiple topics, choose the most significant or relevant, then provide further details in your complaint summary.

- Topic:     Academic Course                  Sub topic:     Course Structure
- Academic Quality                           Unit Structure
- Assessment                                   Teacher Materials
- Student Administration                   Teaching – delivery and Support
- Sensitive Matter                            Assessment
- Re-Assessment
- Results
- Admission
- Enrolment
- Results
- Bullying
- Harassment
- Discrimination
- Other: Please specify                      \_\_\_\_\_  
    Fraud or corruption

**Your Complaint or Feedback**

You must clearly specify details such as unit codes/titles, course code/title, staff member names, dates, teaching periods, locations. For assessment complaints, you must specify the date you received your result and details of the reassessment you are seeking. You may also attach supporting documents to this form.

**What action would you like us to take to resolve your matter?**

Please provide documents to support your feedback/complaint. Include these with this form.  
Send all correspondence to the Australian Shiatsu College Directors

**Privacy Disclaimer**

The Australian Shiatsu College collects, uses and destroys your information in accordance with our Privacy Statement. I agree to this privacy disclaimer.

Student signature: \_\_\_\_\_ Date: \_\_\_\_\_